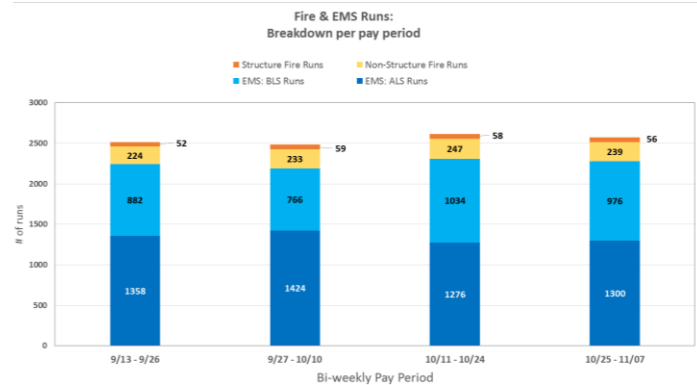
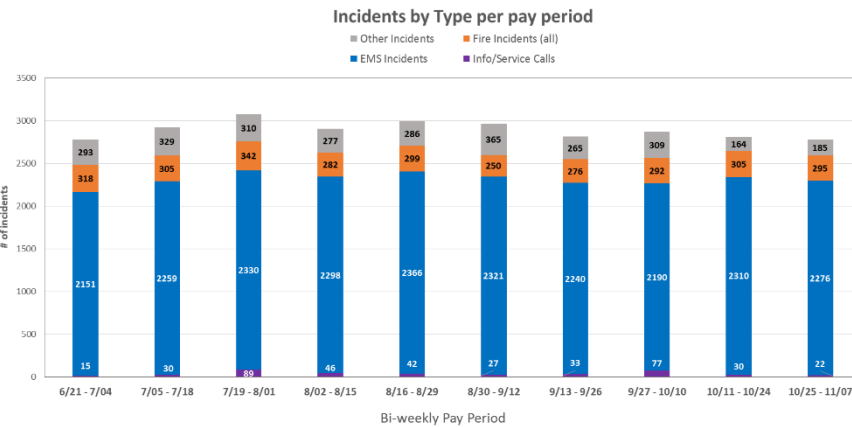


Meeting Summary.

Following is a summary of the issues discussed at the FireStat meeting on November 19, 2015. Analysis provided by the Office of Performance and Data Analytics.

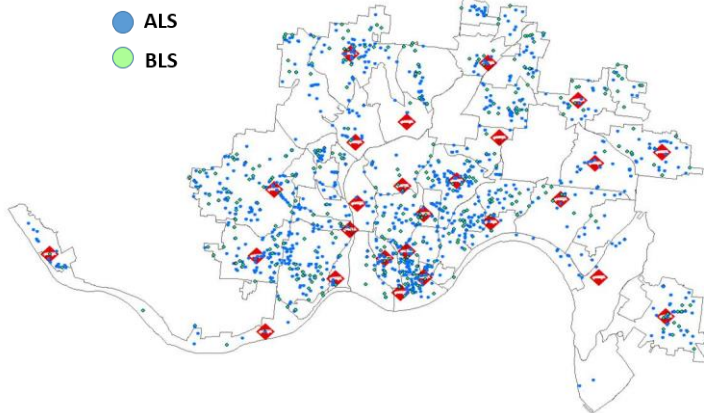
Dashboard.

Response & Deployment.



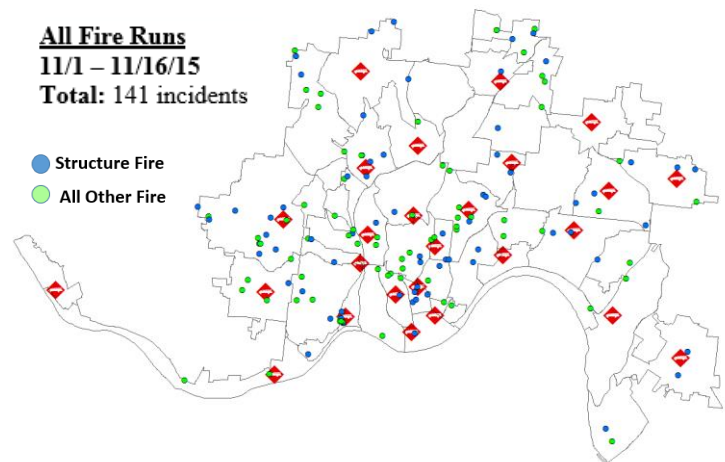
All EMS Runs 11/1 – 11/16/15

Total: 1905 EMS incidents

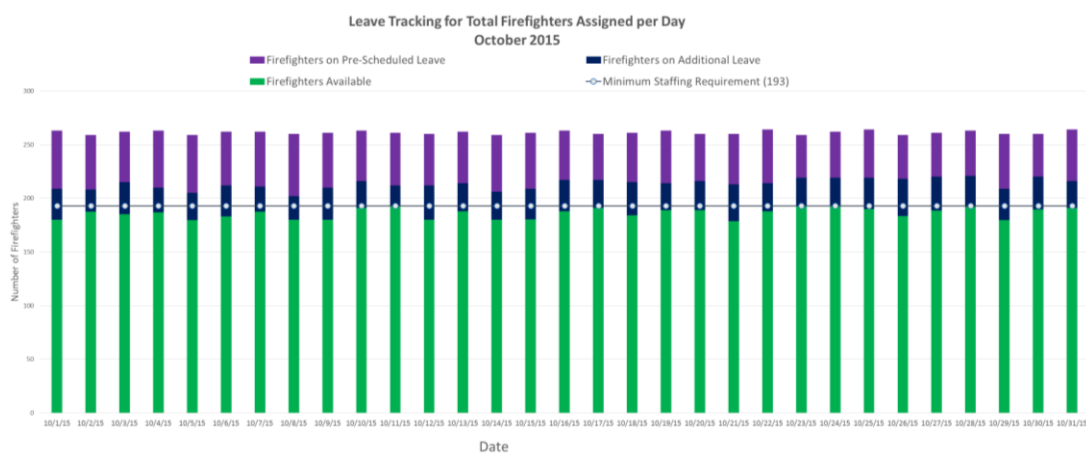
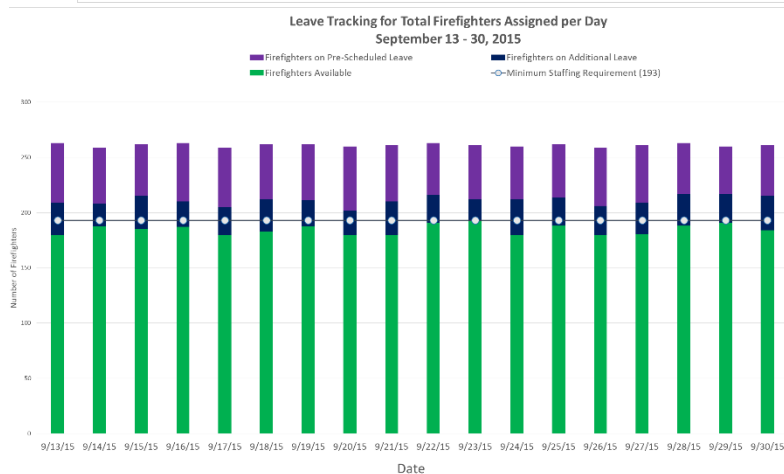
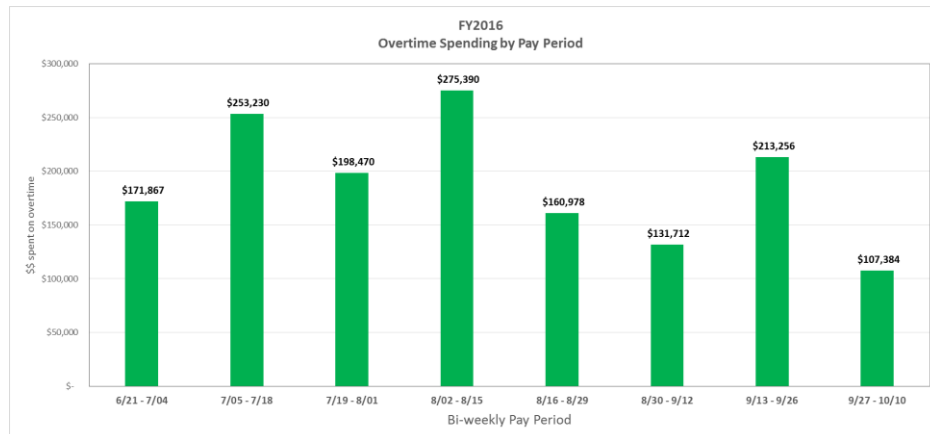


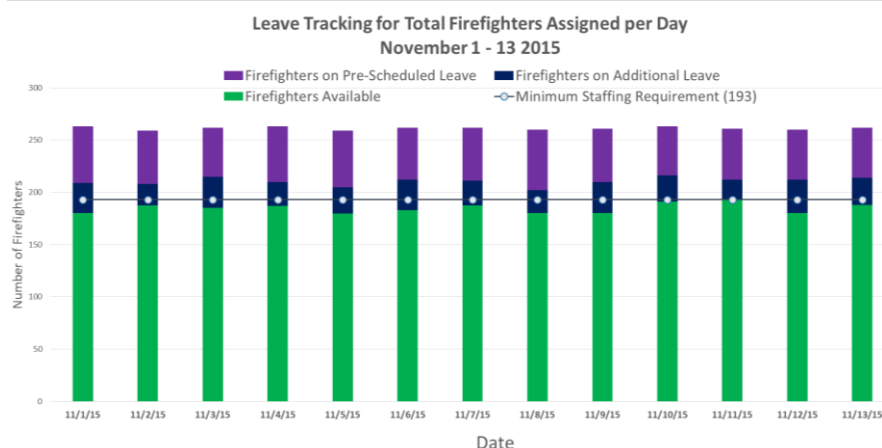
All Fire Runs 11/1 – 11/16/15

Total: 141 incidents



Personnel: Leave and Overtime.





Personnel & Overtime.

- **GOAL:** While ensuring that suppression & EMS response are optimal, reduce overtime costs to save money for the Department and the City.
- **Follow-up from last FireStat meeting.** As a follow-up to the last FireStat meeting, the department was asked to provide recommendations for reducing overtime spending over the course of the remaining fiscal year. The following the following information and/or answer the following questions:
 - **Recommendations for controlling OT expenditures.**

1. SWP reduction

49 Days examined (9/13 until 10/31) 7 days over 10 SWP, 8 days 8 to 9. (6.5 is daily average). Saturday is highest day of the week.

Fri	9/18	10.5
Sat	9/26	10.5
Sat	10/3	11
Tue	10/6	10
Sat	10/17	10
Wed	10/28	10
Sat	10/31	11

ARTICLE28---SICK LEAVE WITH PAY

Contract reviewed to investigate a method of monitoring sick leave and employing fitness for duty at a certain point. In addition, enhance the sick pay incentive to make it more attractive to the membership. This would help management and provide control over the use and/or abuse of sick leave.

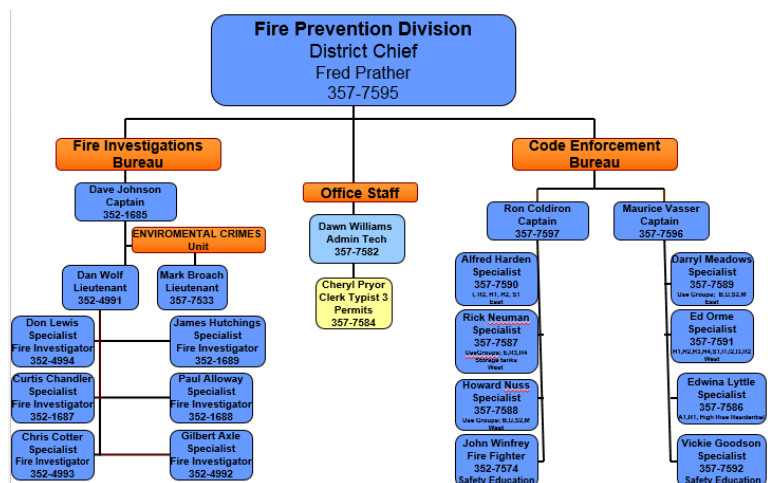
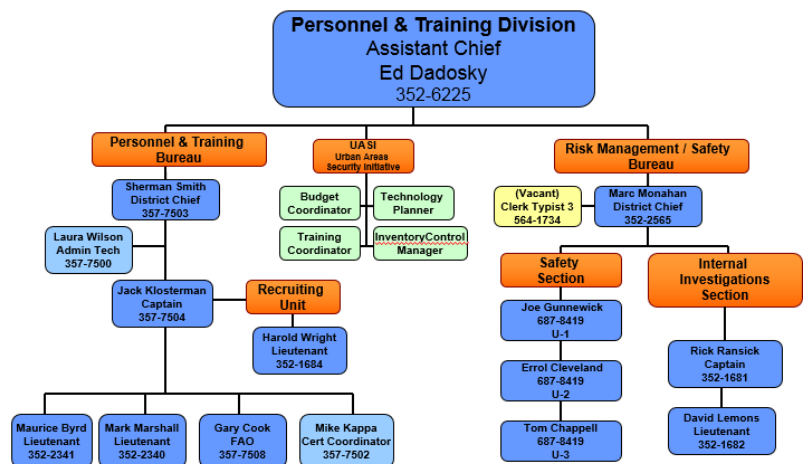
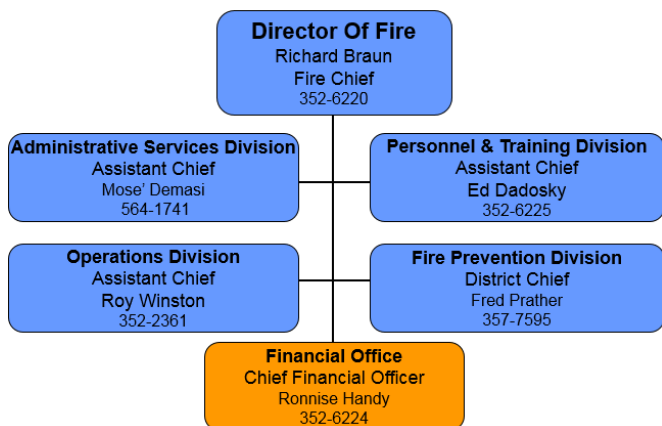
2. Send Details back to Suppression

- A. Chiefs Office- 1
- B. AV/ Media Team- 1
- C. Mask Unit -1

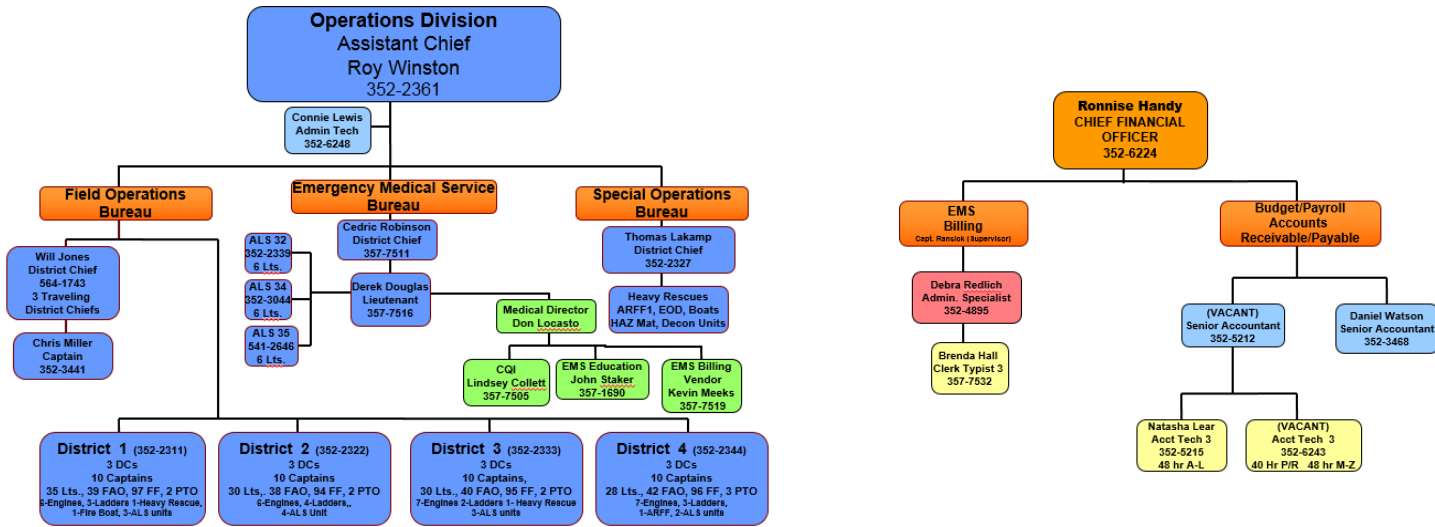
3. Limited Duty- average 5 per day for off duty injuries. Stop the practice of limited duty for off duty injuries forcing members to use their accumulated time.

4. Military Leaves- Leave often occurs on weekends since this is when drills take place. City's military policy has a greater impact on Fire, because members work weekends (not just weekdays).

- **Administrative Staff Overview.** As a follow-up to the last CincyStat meeting, the Department was asked to provide an overview of all admin staff. The org chart(s) below show how administrative (40-hour/week) staff is dispersed through the department.



FireStat Executive Briefing Memorandum



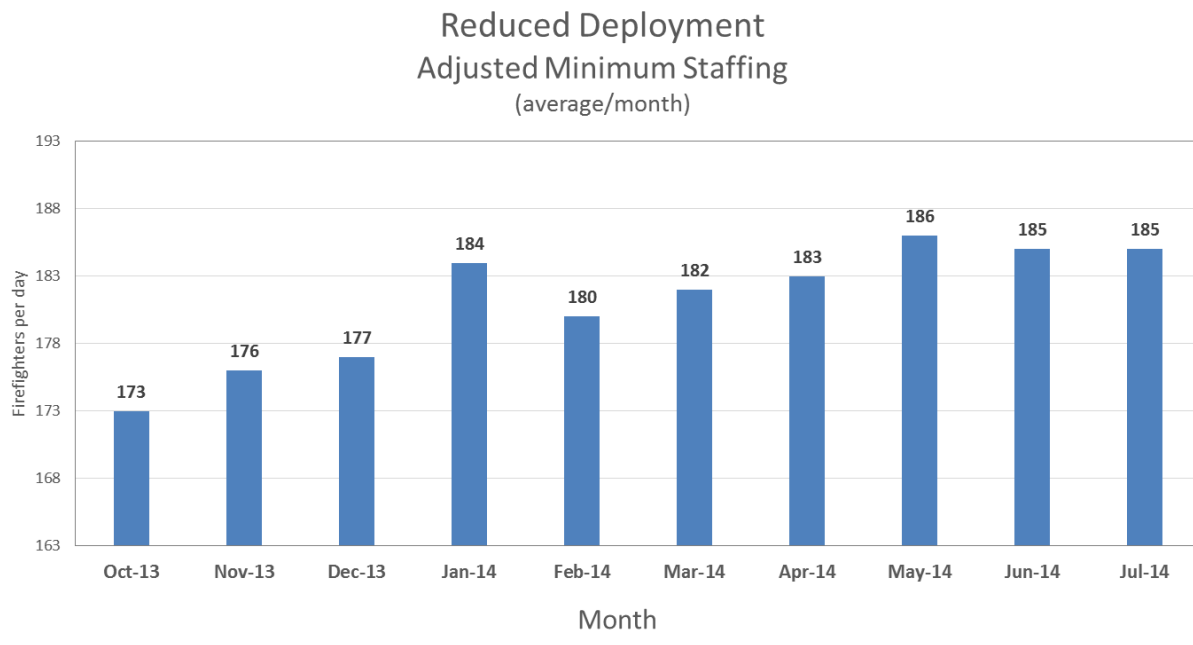
Mutual Aid.

- **GOAL:** Maximize resources by leveraging partnerships with neighboring jurisdictions
- **Follow-ups from last CincyStat meeting.**

Jurisdiction	Terms
Hamilton County	<ul style="list-style-type: none"> • Request for aid (not automatic aid) through CECC • Aid based on availability • Supply: personnel or equipment
Covington, KY	<ul style="list-style-type: none"> • Request for aid (not automatic aid) through CECC • Aid based on availability • Supply: personnel or equipment

Response Activity & Deployment.

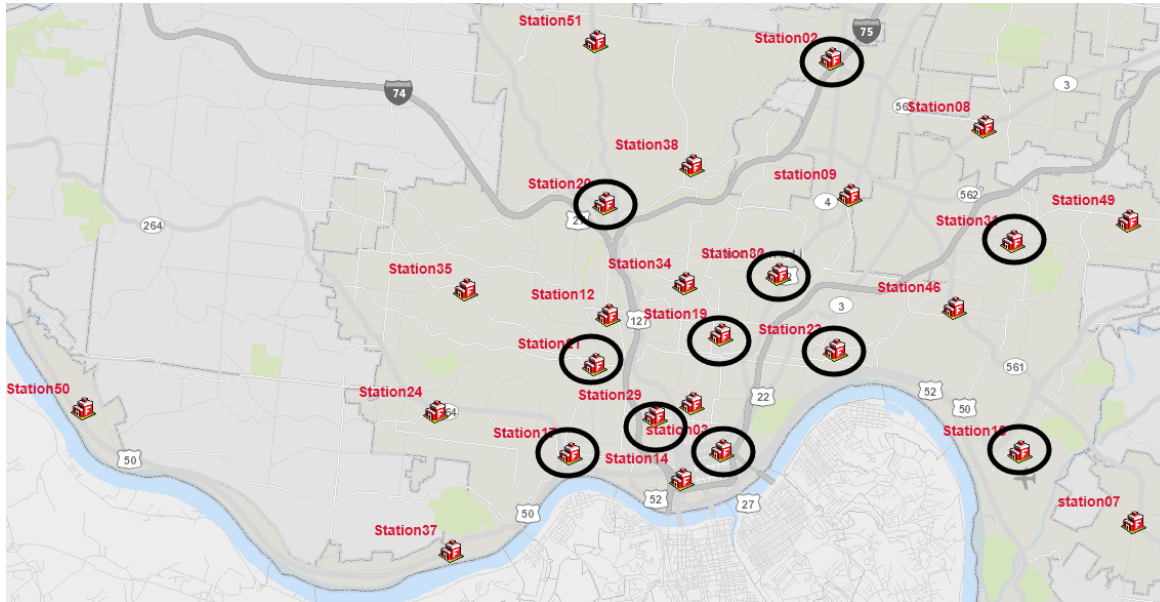
- **GOAL:** Understand which units are deployed most frequently, and which incidents are highest volume for responses. Proportionately align EMS response with call acuity and patient outcomes. Ensure that resources deployed are proportional to call acuity.
- **Follow-up from last FireStat Meeting.** As follow-up after the last FireStat meeting, the departments were asked to provide information and/or answer the following questions.
 - **Reduced Minimum Staffing.** The Department was asked to provide minimum staffing data from periods of reduced response unit deployment. The following chart shows the average daily minimum staffing requirement, aggregated by month, for periods of reduced response deployment:



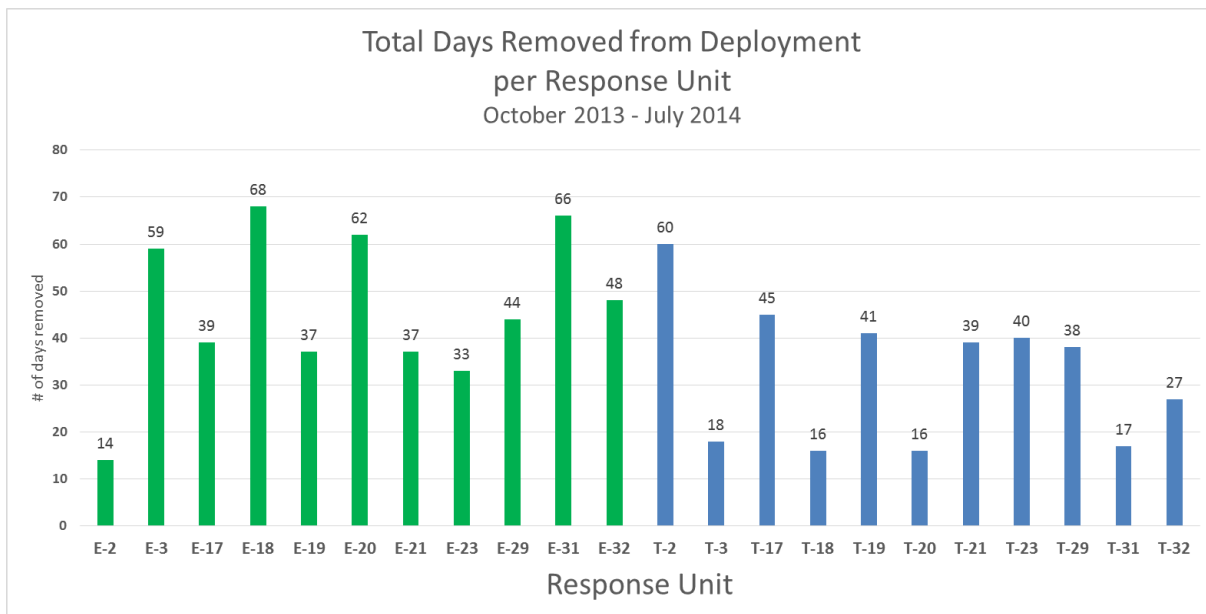
- **Reduced Response Unit Deployment.**
The department's strategy for reducing response unit deployment operates within the following framework:
 1. *Ensure that all fire stations have at least one unit available to respond at all times.*
 2. *Pursuant to #1, reduce deployment of response units at stations with multiple companies.*

This deployment framework is based on ensuring city-wide coverage in the event of a fire.

The following map shows fire stations housing multiple companies which have the capacity for reduced deployment within this framework:



The following chart identifies the individual units periodically removed from deployment between October 2013 and July 2014. Green indicates Engines, while blue shows trucks.



EMS Billing & Collections.

- **GOAL:** Increase the EMS collections by better documentation and hospital information directly sent to EMS billing company. Track patient outcomes with hospitals to look for areas for improvement.

- **Follow-ups from last CincyStat meeting.** As a follow-up to the EMS billing & collections discussion at the last CincyStat meeting, the Department was asked to provide an update on the data received from the vendor, and the Department's plan to use this data to manage McKesson.

Current Insurance	LOS	# Runs	Adjud	Not Adjud	Collection %
COMMERCIAL					
AETNA CINCI PREFERRED	ALS	2	1	1	50.00%
AETNA CINCI PREFERRED	BLS	2	2	0	100.00%
AETNA HEALTH PLAN	ALS	2	1	1	50.00%
AETNA HEALTH PLAN	BLS	1	0	1	0.00%
ALLIANCE PARTNERS	ALS	1	1	0	100.00%
ANTHEM	ALS	44	42	2	95.45%
ANTHEM	BLS	16	11	5	68.75%
ANTHEM BENEFIT ADMIN/ONENATION	ALS	1	1	0	100.00%
ANTHEM BLUE PREFERRED	ALS	1	1	0	100.00%
ANTHEM(PAPER)	ALS	15	15	0	100.00%
ANTHEM(PAPER)	BLS	8	8	0	100.00%
BLUE CROSS FEDERAL EMPLOYEES	ALS	5	4	1	80.00%
BLUE CROSS FEDERAL EMPLOYEES	BLS	3	3	0	100.00%
CIGNA	ALS	5	4	1	80.00%
CIGNA OPEN ACCESS HMO	ALS	1	1	0	100.00%
CORESOURCE	ALS	1	1	0	100.00%
COVENTRY NATIONALRURAL LETTER CARRIER	ALS	1	1	0	100.00%
COVENTRY NATIONALRURAL LETTER CARRIER	BLS	3	0	3	0.00%
COVENTRYCARES OF KENTUCKY	ALS	2	1	1	50.00%
CUSTOM DESIGN BENEFITS	ALS	1	1	0	100.00%
GEHA	ALS	1	1	0	100.00%
HEALTHSMART	ALS	1	0	1	0.00%
HEALTHSMART/ACCEL	ALS	1	0	1	0.00%
HUMANA	ALS	16	16	0	100.00%
HUMANA	BLS	2	1	1	50.00%
HUMANA BEHAVIORAL LIFE SYNCH	ALS	7	5	2	71.43%
HUMANA BEHAVIORAL LIFE SYNCH	BLS	5	4	1	80.00%
HUMANA OTHER	ALS	1	1	0	100.00%
MAILHANDLERS	BLS	1	1	0	100.00%
MANAGED HEALTH	BLS	1	1	0	100.00%
MAYO MEDICAL PLAN	ALS	1	1	0	100.00%
MEDICAL MUTUAL	ALS	7	6	1	85.71%
MEDICAL MUTUAL ACCESS	ALS	1	1	0	100.00%
MEDICAL MUTUAL ACCESS	BLS	1	1	0	100.00%
MEDICAL MUTUAL HMO/MED SELECT	ALS	3	3	0	100.00%
MERITAIN HEALTHAETNA	ALS	1	0	1	0.00%
MUTUAL OF OMAHA GROUP CLAIM CENTER	ALS	1	1	0	100.00%
NGS AMERICAN INCOSU PRIME CARE	ALS	1	1	0	100.00%
RIVERLINK HEALTH	ALS	2	2	0	100.00%
TEMPORARY INS CODE	ALS	1	0	1	0.00%
UHC COMMUNITY HEALTHPLAN	ALS	38	38	0	100.00%
UHC COMMUNITY HEALTHPLAN	BLS	15	15	0	100.00%
UHC OF THE RIVERVALLEY	BLS	1	1	0	100.00%
UMR	ALS	1	1	0	100.00%
UMR FOR UC HEALTH	ALS	2	1	1	50.00%
UNITED HEALTH CARE	ALS	18	14	4	77.78%
UNITED HEALTH CARE	BLS	6	6	0	100.00%

Current Insurance	LOS	# Runs	Adjud	Not Adjud	Collection %
UNITED HEALTHCARE	ALS	27	26	1	96.30%
UNITED HEALTHCARE	BLS	7	7	0	100.00%
UNITED HEALTHCARE STUDENT RESOURCES	ALS	2	2	0	100.00%
UNITED MEDICAL RES	ALS	6	4	2	66.67%
UNTD HLTHCR OTHER	ALS	5	5	0	100.00%
WESTERN SOUTHERN LFBENEFITS DEPT	ALS	1	0	1	0.00%
COMMERCIAL - TOTAL		299	265	34	88.63%

The following excerpts are from the vendor report CFD received from McKesson. The reporting model adheres to the analytical framework created by Bob Schlonz, CFO of Health, to help the Department effectively assess EMS billing and collections.

FEDERAL

TRICARE CHAMPUS	ALS	1	1	0	100.00%
TRICARE HEALTH NETPGBA	ALS	1	1	0	100.00%
TRIHEALTH SENIORLINKLINK	ALS	1	0	1	0.00%
FEDERAL - TOTAL		3	2	1	66.67%

MEDICAID

OHIO MEDICAID DEPT OF HUMAN SVCS	ALS	151	141	10	93.38%
OHIO MEDICAID DEPT OF HUMAN SVCS	BLS	43	39	4	90.70%
MEDICAID - TOTAL		194	180	14	92.78%

MEDICAID HMO

AMERIGROUP INC	ALS	1	0	1	0.00%
BUCKEYE AMBETTER	ALS	1	0	1	0.00%
BUCKEYE COMMUNITY	ALS	5	5	0	100.00%
BUCKEYE COMMUNITY	BLS	7	7	0	100.00%
BUCKEYE COMMUNITY HEALTH PLAN	ALS	73	70	3	95.89%
BUCKEYE COMMUNITY HEALTH PLAN	BLS	23	22	1	95.65%
CARESOURCE JUST4ME	ALS	1	1	0	100.00%
CARESOURCE ATTN CLAIMS DEPT	ALS	244	243	1	99.59%
CARESOURCE ATTN CLAIMS DEPT	BLS	91	90	1	98.90%
MOLINA HEALTHCARE OH	ALS	196	193	3	98.47%
MOLINA HEALTHCARE OH	BLS	54	54	0	100.00%
PARAMOUNT ADVANTAGE	ALS	37	37	0	100.00%
PARAMOUNT ADVANTAGE	BLS	14	13	1	92.86%
WELL CARE HEALTH PLAN	ALS	2	0	2	0.00%
MEDICAID HMO - TOTAL		749	735	14	98.13%

MEDICARE

MEDICARE OHIO	ALS	367	358	9	97.55%
MEDICARE OHIO	BLS	104	101	3	97.12%
MEDICARE RAILROAD	ALS	3	3	0	100.00%
MEDICARE RAILROAD	BLS	1	1	0	100.00%
MEDICARE - TOTAL		475	463	12	97.47%

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SELF PAY

NO INSURANCE	ALS	363	217	146	59.78%
NO INSURANCE	BLS	143	67	76	46.85%
NO INSURANCE/FA	ALS	69	34	35	49.28%
NO INSURANCE/FA	BLS	21	12	9	57.14%
PATIENT RESPONSIBLE	BLS	1	0	1	0.00%
SELF PAY - TOTAL		597	330	267	55.28%

Recap

Service Dates in: May 2015

Current Insurance LOS # Runs Adjud Not Adjud Collection %

AUTO

ALLSTATE	BLS	3	1	2	33.33%
ALLSTATE INSURANCE COMPANY	BLS	1	0	1	0.00%
AUTO ACCIDENT	ALS	9	7	2	77.78%
AUTO ACCIDENT	BLS	12	5	7	41.67%
AUTO INSURANCE	ALS	16	10	6	62.50%
AUTO INSURANCE	BLS	31	11	20	35.48%
CINCINNATI AUTO INSURANCE	BLS	1	0	1	0.00%
GEICO	ALS	2	0	2	0.00%
GRANGE PROPERTY & CASUALTY	BLS	1	0	1	0.00%
PROGRESSIVE	BLS	2	1	1	50.00%
SAFECO INSURANCE	BLS	1	1	0	100.00%
AUTO - TOTAL		79	36	43	45.57%

Current Insurance

LOS # Runs Adjud Not Adjud Collection %

VA

VA MEDICAL CENTERFEE SERVICES	ALS	8	4	4	50.00%
VA MEDICAL CENTERFEE SERVICES	BLS	1	0	1	0.00%
VA - TOTAL		9	4	5	44.44%

WORKERS COMP

3-HAB	BLS	1	0	1	0.00%
BLACK LUNG	ALS	2	0	2	0.00%
BLACK LUNG	BLS	1	1	0	100.00%
CAREWORKS	BLS	1	1	0	100.00%
CAREWORKS OHIO	ALS	1	1	0	100.00%
SHEAKLEY UNICOMP	ALS	2	2	0	100.00%
SHEAKLEY UNICOMP	BLS	1	1	0	100.00%
SHEAKLEY UNICOMP	BLS	1	0	1	0.00%
US DEPT OF LABOR	ALS	1	1	0	100.00%
WORKERS COMP - TOTAL		11	7	4	63.64%
REPORT TOTAL		2787	2386	401	85.61%